

THE SHAREHOLDER FORUM, INC.

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575 MADISON AVENUE – 10TH FLOOR, NEW YORK, NEW YORK 10022
TELEPHONE: (212) 605-0335

March 13, 2013

By email and postal service

Ms. Janet B. Wright
Vice President – Corporate, Securities & Finance Counsel
Dell Inc.
One Dell Way, RR1-33
Round Rock, Texas 78682

Re: Demands for records

Dear Ms. Wright:

Responding to the letter you sent me last night shortly after its SEC filing, I will welcome informal discussions with you or any of your lawyers to clarify the demand for records so that we can proceed with a timely review of information that investors will need to consider the proposal presented by Dell's management.

It is suggested that we consider the issues you raised in three categories:

- A. Administrative: Although we have been using the same form of “Delegate” authorization for several years without any questions about its compatibility with the provisions of Section 220 that accommodate the use of lawyers, accountants, financial advisors and other professionals as agents for authorizing stockholders, I will be glad to consider your suggested refinements of any phrases you find confusing. It should be clear from the statements in the power of attorney as well as in my letter that the purpose of this process is for the Forum to report only non-confidential information for stockholder consideration, so that the stockholder can use the information to make investment decisions.
- B. Purposes of demand: Not being a lawyer, I cannot address the applicability of the cases you cite but am confident that the purposes of the demand would be considered perfectly consistent with the plain language of Section 220:

A proper purpose shall mean a purpose reasonably related to such person's interest as a stockholder.

The demand is simply for the same information that Dell provided for its own valuation experts, and those engaged by the special committee. If information was relevant to those experts' considerations of value, it must also be relevant to the considerations of a stockholder, especially if the stockholder is presented with a proposal based on the advice those experts provided to the proponents.

- C. Distinguishing board responsibilities from investor responsibilities: It should be understood, once and for all, that the Forum is not addressing the conduct of the board or its special committee, and that your defense of the special committee's performance is neither appropriate nor relevant. What concerns us is the need for each of Dell's stockholders to make its own independent decisions about its own individual interest, and that is not something that board members can or should be doing for them.

Addressing your purpose, if it is to serve Dell's stockholders I am confident we will be able to resolve any confusion about the process for providing the information they need to fairly consider the proposed transaction. Please let me know by the end of this week how you wish to proceed.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Gary Lutin", enclosed in a thin black rectangular border.

Gary Lutin

cc: S. Mark Hurd, Esquire
William D. Regner, Esquire
Gregory P. Williams, Esquire