

THE SHAREHOLDER FORUM, INC.

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April 25, 2013

By email

Mr. Alex J. Mandl
Presiding Director and Chairman of the Special Committee, Board of Directors
Dell Inc.
One Dell Way
Round Rock, Texas 78682

Dear Mr. Mandl:

Referring to my April 15 letter thanking Mr. Regner for his advice that Dell's board will support the rights of stockholders to obtain information relevant to their consideration of a proposed transaction, I had assumed that a company representative would communicate with me to discuss how we should proceed with my demand for records. No such communication has occurred.

Please tell me as soon as possible who has been assigned responsibility for (a) any required rewording of my demand's statements to conform with company views of legal definitions, (b) the establishment of a confidentiality agreement, and (c) the development of practical processes for the delivery of relevant information. Especially since the recent withdrawal of a potential competing bidder means that Dell could be presenting a proposal for stockholder voting very soon, we must proceed without delay to provide timely information for stockholder decisions.

Sincerely yours,

Gary Lutin,
as Delegate

cc: William D. Regner, Esquire
Ms. Janet B. Wright