

Supplemental Data Pack – Accompaniment to Publication

## Norfolk Southern vs. Ancora Proxy Fight – Why Alan Shaw Deserves The Opportunity To Continue His Remarkable Transformation Of Norfolk Southern

Jeffrey Sonnenfeld and Steven Tian

April 2024

Yale Chief Executive Leadership Institute

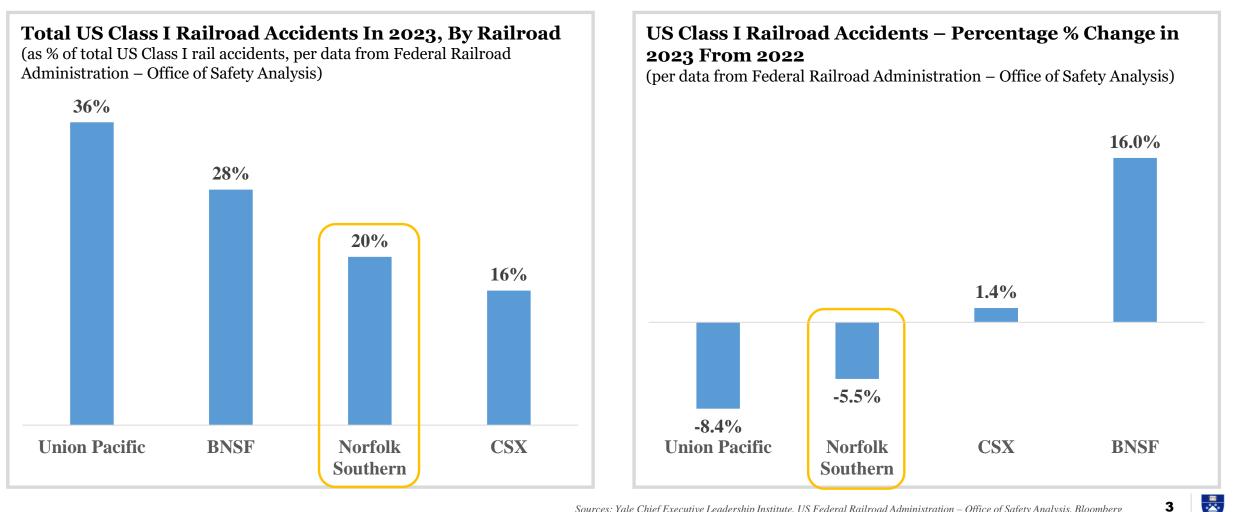


#### Norfolk Southern vs. Ancora Proxy Fight

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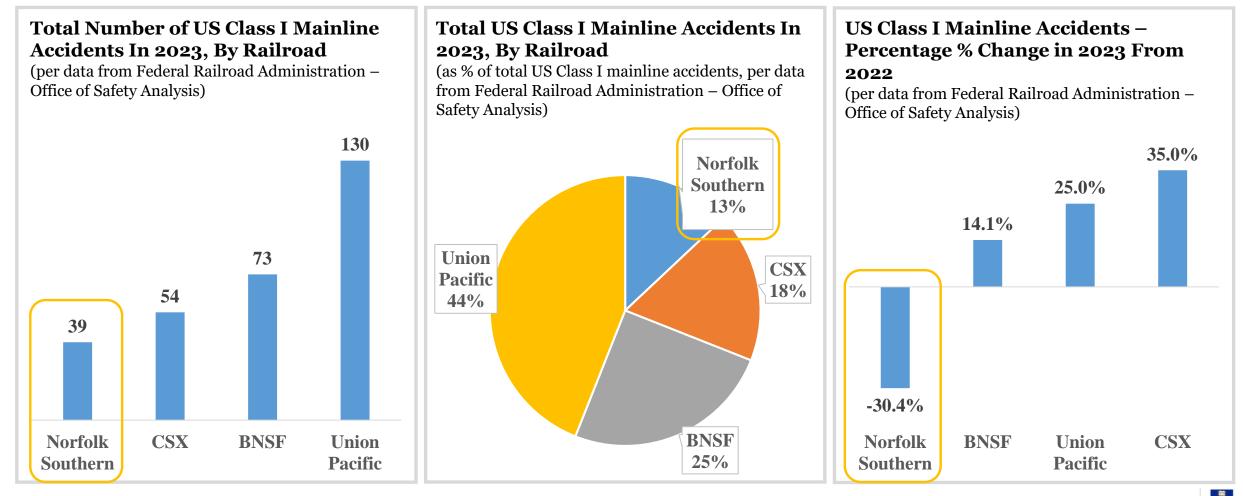


#### **Data Shows Meaningful Improvements In The Safety Track Record Of Norfolk** Southern Under CEO Alan Shaw, Compared To US Class I Railroad Peers



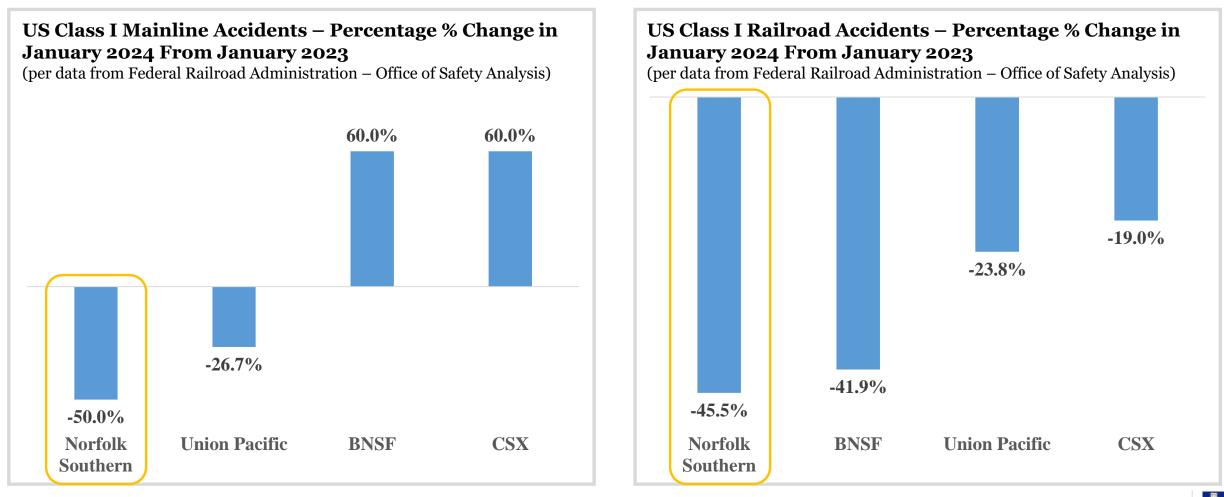


# Norfolk Southern Had The Single Best Mainline Accident Rate And Improvement In 2023, Alan Shaw's First Full Year As CEO, Compared To US Class I Railroad Peers





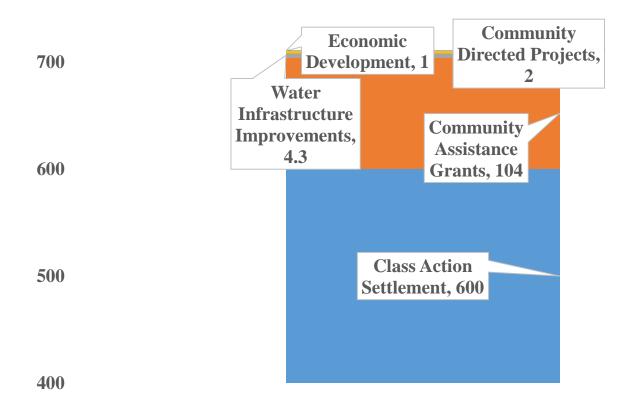
# Not Just A 2023 Aberration: Data Shows Norfolk Southern Continuing To Improve On Safety Entering 2024





#### Alan Shaw Has Kept His Promises To The East Palestine, Ohio Community

**Breakdown Of Financial Support For The East Palestine, Ohio And Surrounding Communities** (in \$ billions)



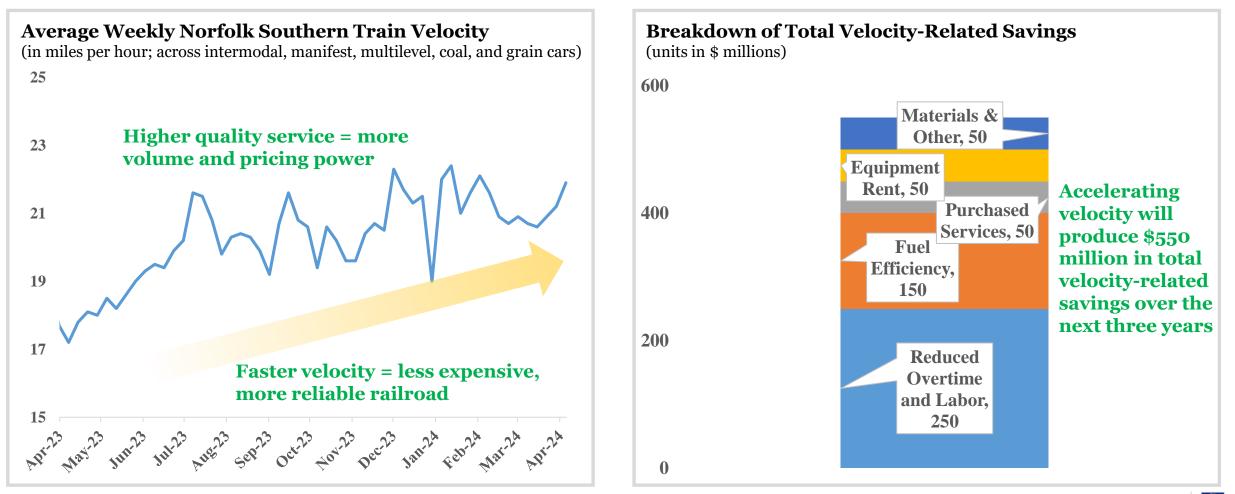
"Norfolk Southern has taken responsibility....and helped the village. They are contributing to the village. They've been good partners"

- Mayor Trent Conaway, East Palestine, Ohio

"We said we were going to make a safe railroad safer, and we did." – Alan Shaw, CEO, Norfolk Southern



# Over Past Year, CEO Alan Shaw Is Driving Greater Operational Efficiency And Reliability At Norfolk Southern As Part Of "PSR 2.0" – Not Slash-And-Burn

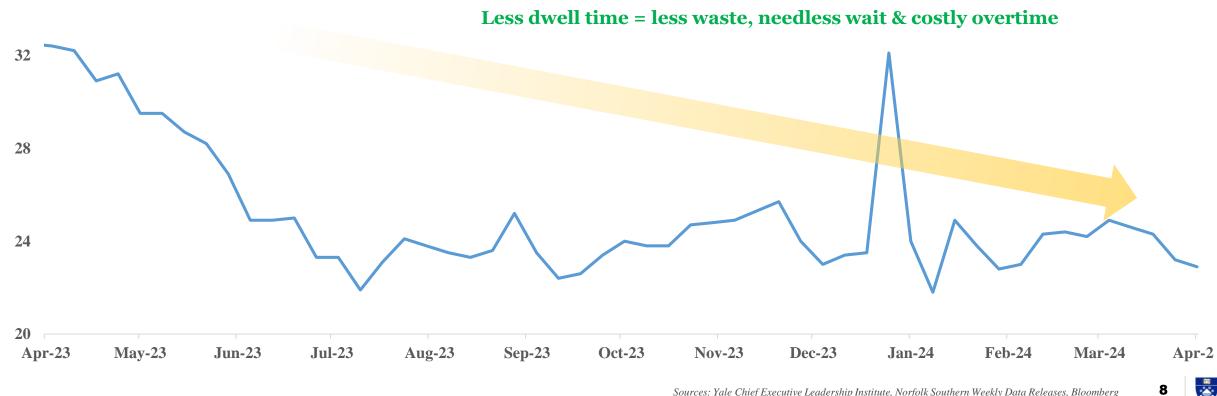






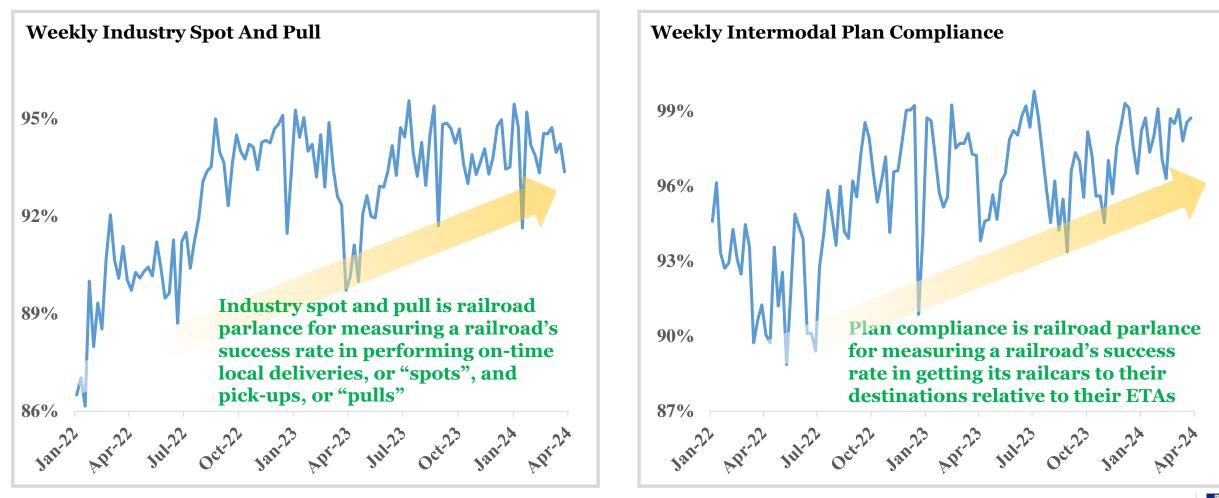
#### **Over Past Year, CEO Alan Shaw Is Driving Greater Operational Efficiency And** Reliability At Norfolk Southern As Part Of "PSR 2.0" – Not Slash-And-Burn

Average Weekly Norfolk Southern Terminal Dwell Time (in hours, across all terminals)



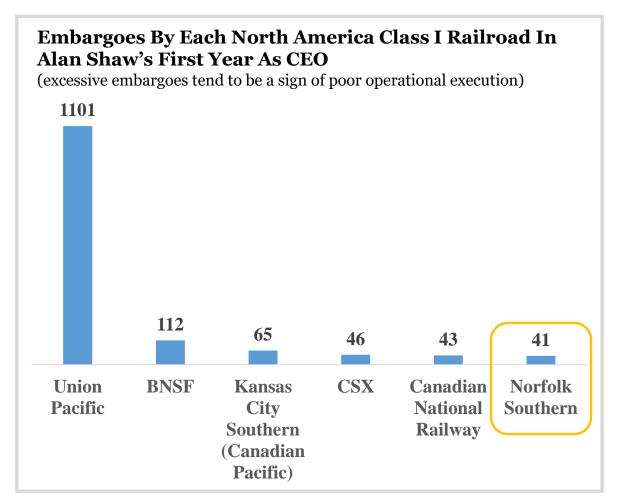


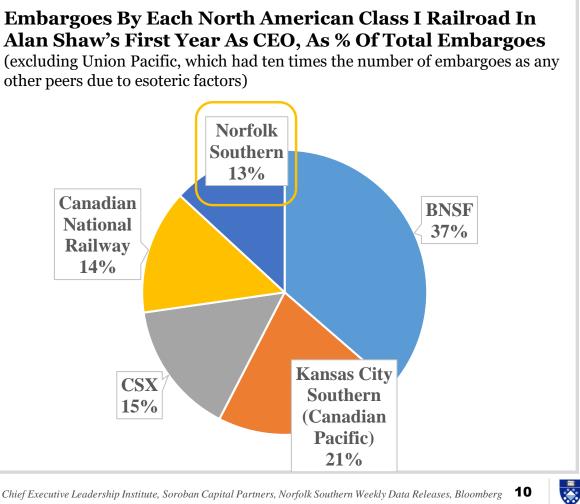
## **CEO Alan Shaw Has Been Driving Dramatic Increases In Reliability, Consistency Of On-Time Deliveries, And Quality Of Service For Customers**





#### Norfolk Southern Had Fewest Number Of Embargoes Of Any North American Class I **Railroad In Alan Shaw's First Year As CEO**





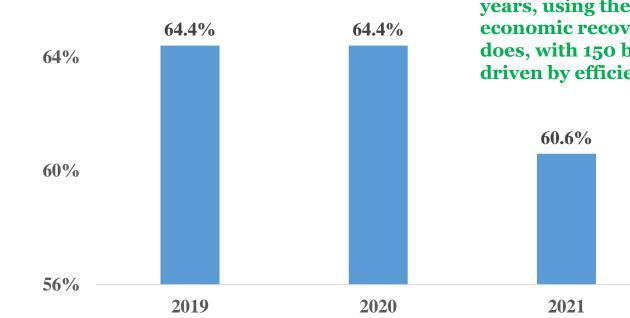


#### **Norfolk Southern Operating Ratio Trending Below 60% Within Three Years**

#### Norfolk Southern Operating Ratio (OR) By Year

(in hours, across all terminals)

**68%** 



2023 was a one-time blip following the catastrophic East Palestine derailment; management is now guiding to below 60% OR within three years, using the same assumptions for economic recovery as the activist does, with 150 basis points annually driven by efficiency improvements



2022

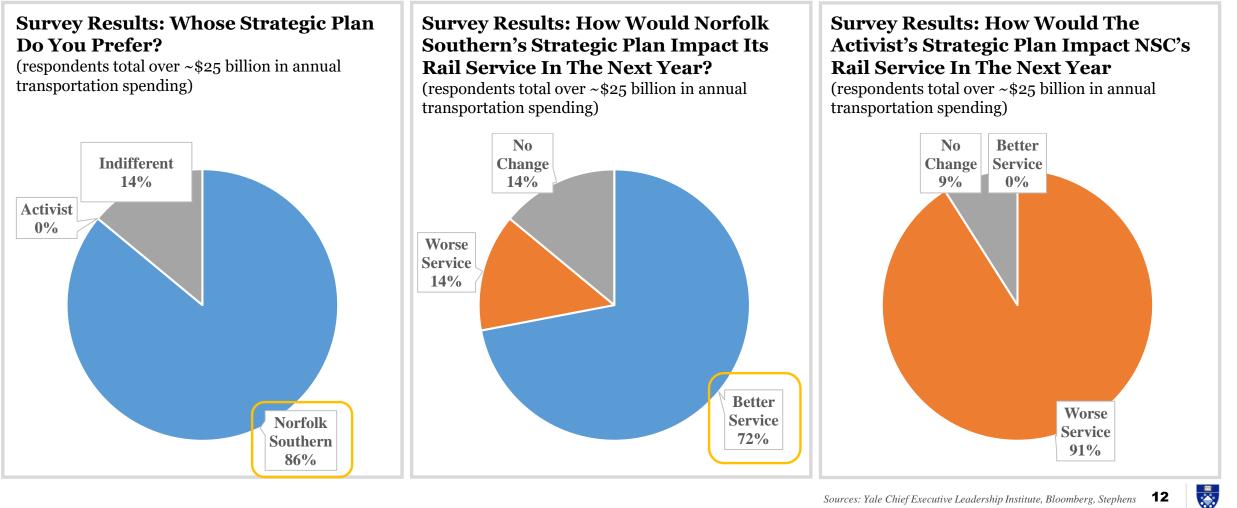
2024-2026

2023

67.4%

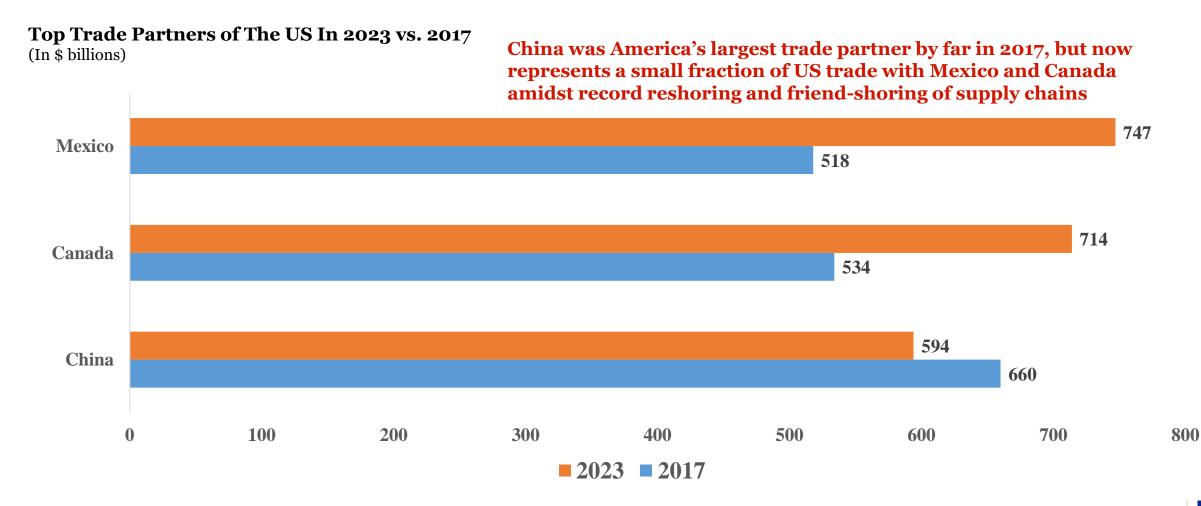


#### **Stephens Survey Of Rail Customers Makes Clear That Norfolk's Customers Believe** In The Proven Track Record Of Incumbent Management Over Activist Hype



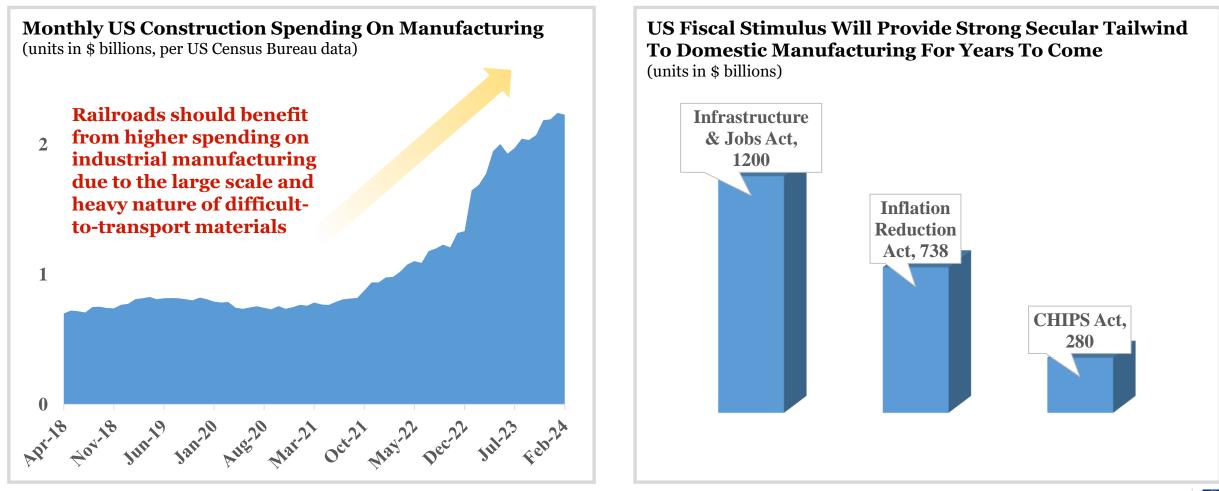


#### North American Railroads Have A Once In A Generation Opportunity To Benefit From Reshoring, Friend-shoring And The Resurgence In N. American Manufacturing



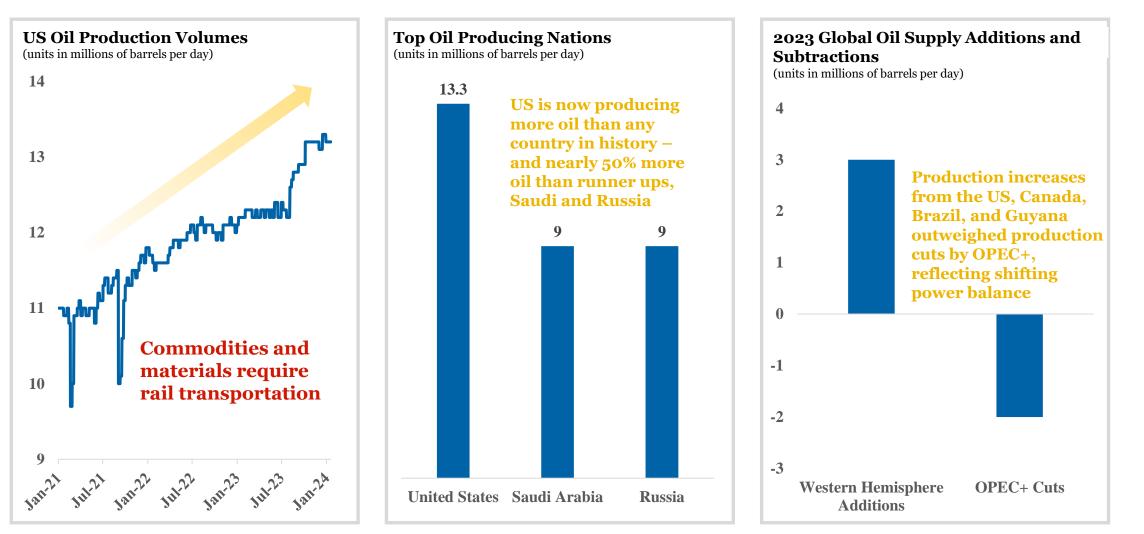


#### North American Railroads Have A Once In A Generation Opportunity To Benefit From Reshoring, Friend-shoring And The Resurgence In N. American Manufacturing





#### **Growth In US Commodity Production Volumes Also A Secular Tailwind For Rail**

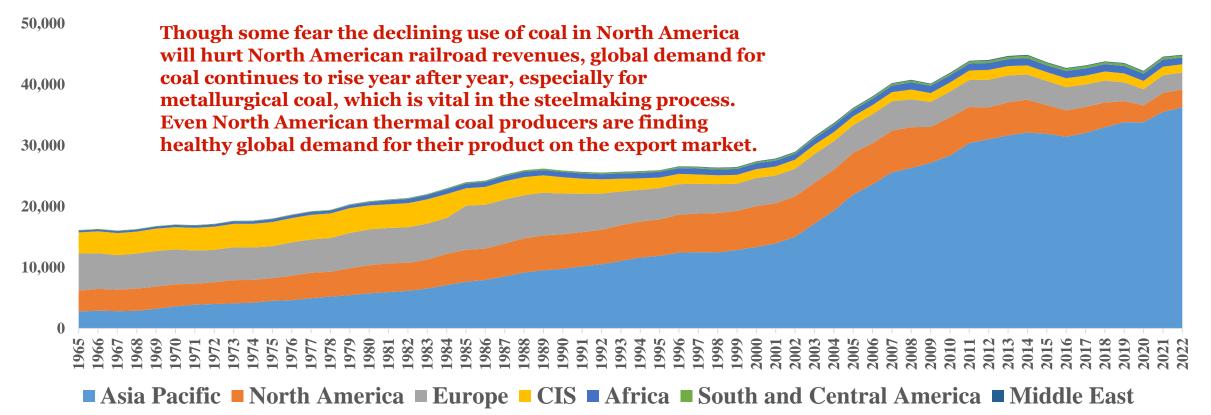




#### Coal Will Remain Major Business For Railroads – North American Demand Declining But Global Demand Still Rising

#### **Total Global Coal Consumption By Region**

(annual coal consumption measured in terawatt-hours/TWh)



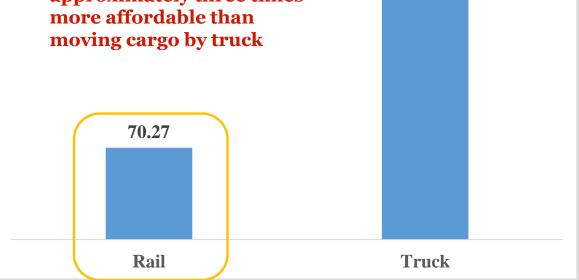


#### Shipping Freight By Trucks Is Far More Expensive Than By Rail; And More **Environmentally Unfriendly**

214.96

**Approximate Shipping Cost Per Net Ton Of Bulk Commodities From Houston, TX to Cleveland, OH** (units in \$, per net ton)

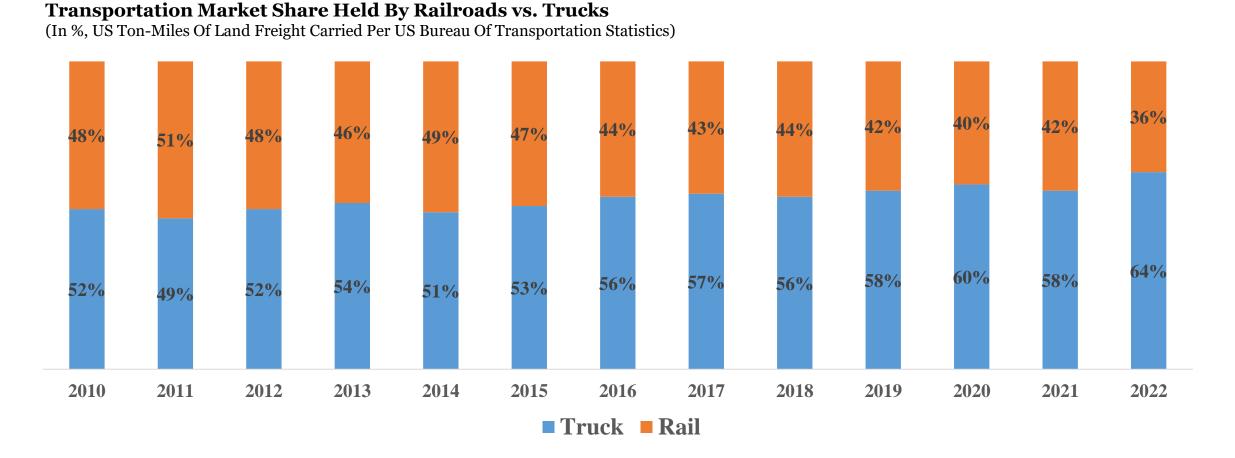
**Rail freight is typically** approximately three times more affordable than moving cargo by truck





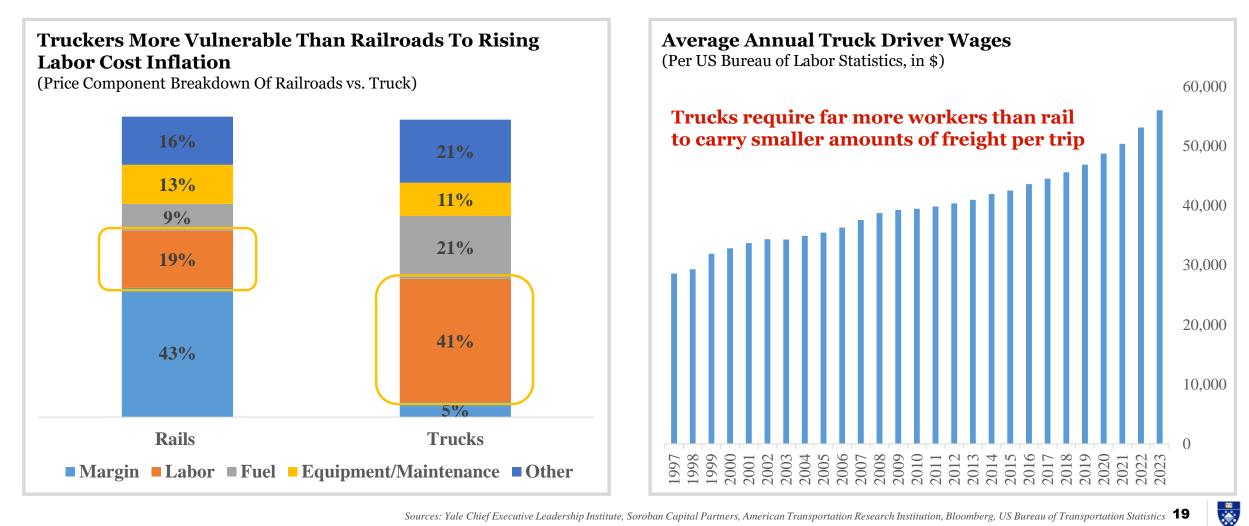


# **Railroads Continue To Cede Transportation Market Share To Trucks Due To Declining Rail Quality Of Service**



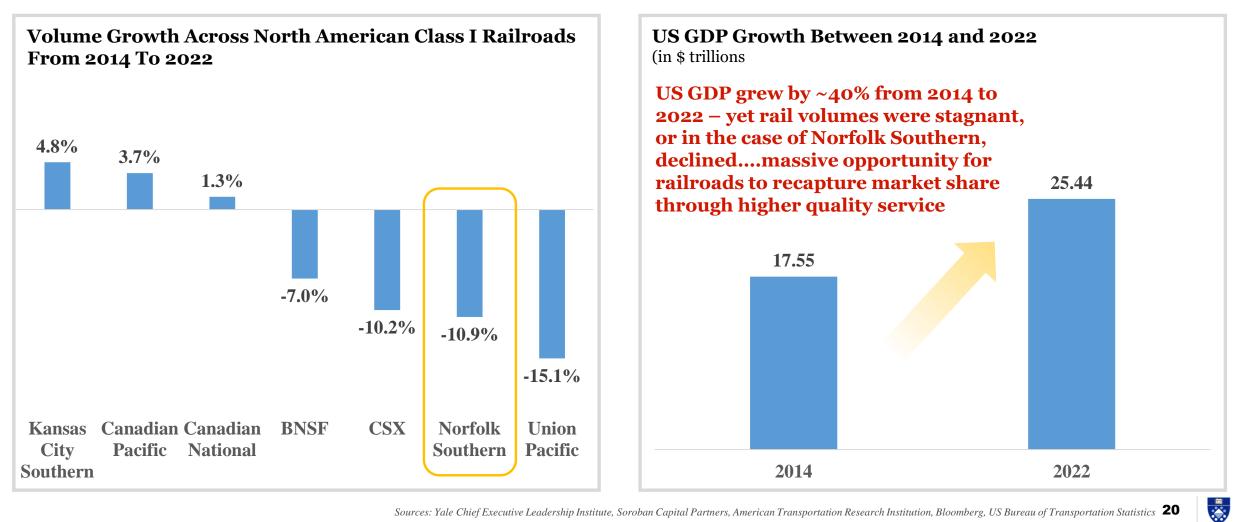


#### **Railroads Losing Market Share To Trucks Despite Trucks Facing More Structural** Headwinds, With Greater Vulnerability To Rising Labor Costs





#### **Opportunity For Railroads To Recapture Market Share Is Huge – Revenue Growth Over Last Decade Trailed US GDP Growth By Nearly 50%**





Norfolk Southern is connected to some of the highest growth population centers in the US, across the Eastern Seaboard and reaching into the Midwest

Norfolk Southern is especially positioned to benefit from the continuing popularity of ecommerce, which is driving increased freight and transport needs across the supply chain



Ancora Alternatives' Returns Significantly Trail The Major Indices – Through Feb. 29, 2024

| Ancora Catalyst Master Fund                       | 1-Year | 2-Year | 3-Year | 5-Year | 7-Year | Since Inception<br>(September, 2014) |
|---|--------|--------|--------|--------|--------|--------------------------------------|
| Annualized Return                                 | 2.57%  | 2.54%  | 2.24%  | 8.48%  | 7.50%  | 7.79%                                |
| Index Comparisons                                 |        |        |        |        |        |                                      |
| S&P 500 Annualized Total<br>Shareholder Return    | 30.68% | 10.42% | 10.90% | 14.48% | 13.25% | 12.28%                               |
| Dow Jones Annualized Total<br>Shareholder Return  | 21.60% | 10.33% | 9.33%  | 10.57% | 11.40% | 11.40%                               |
| Nasdaq 100 Annualized Total<br>Shareholder Return | 51.79% | 14.19% | 11.41% | 21.09% | 19.68% | 17.84%                               |
|   |        |        |        |        |        |                                      |

Ancora's own investment performance all meaningfully trailed the major indices – S&P 500, Dow Jones, and Nasdaq 100 – across virtually every timespan

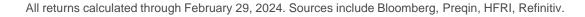
All returns calculated through February 29, 2024. Sources include Bloomberg, Preqin, HFRI, Refinitiv.



Ancora Alternatives' Returns Significantly Trail Norfolk Southern Stock – Through Feb. 29, 2024

| Ancora Catalyst Master Fund                             | 1-Year | 5-Year | 7-Year | Since Inception<br>(September, 2014) |
|---|--------|--------|--------|--------------------------------------|
| Annualized Return                                       | 2.57%  | 8.48%  | 7.50%  | 7.79%                                |
| Comparisons   |        |        |        |                                      |
| Norfolk Southern Annualized<br>Total Shareholder Return | 15.23% | 9.35%  | 13.04% | 11.85%                               |
|   |        |        |        |                                      |

Ancora holds a minimal ~0.15% stake in Norfolk Southern as of the end of 2023, yet Ancora wishes to gain complete control over the board, putting up 8 nominees on a 13-seat board. One Ancora nominee withdrew, leaving 7 standing for election. Ancora has rejected settlements proposed by Norfolk Southern, including the possible addition of several Ancora-backed directors, while even Ancora's original activist allies are no longer working with Ancora amidst its increasingly shrill, fact-free approach.







Ancora Alternatives' Underwhelming Sharpe Ratios And Excessive Volatility – Through Feb. 29, 2024

| Ancora Catalyst Master Fund | 1-Year | 3-Year | 5-Year | 7-Year | Since Inception<br>(September, 2014) |
|-----------------------------|--------|--------|--------|--------|--------------------------------------|
| Annualized Return           | 2.57%  | 2.24%  | 8.48%  | 7.50%  | 7.79%                                |
| Volatility and Sharpe Ratio |        |        |        |        |                                      |
| Annualized Volatility       | 13.30% | 9.50%  | 10.49% | 9.49%  | <mark>8.57%</mark>                   |
| Gross Sharpe Ratio          | 0.19   | 0.24   | 0.81   | 0.79   | 0.90                                 |
|                             |        |        |        |        |                                      |

#### Underwhelming Sharpe Ratios for Ancora



#### **Ancora Catalyst Master Fund Annualized And Monthly Returns**

|     | 2024   | 2023   | 2022   | 2021   | 2020   | 2019   | 2018   | 2017   | 2016   | 2015   | 2014  |
|-----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| Jan | -3.49% | 2.40%  | 0.22%  | 4.41%  | -0.82% | 3.23%  | 0.72%  | 1.47%  | -1.24% | -0.05% |       |
| Feb | 5.02%  | 1.35%  | -0.13% | 3.64%  | -4.43% | 3.72%  | -1.05% | 0.65%  | -0.73% | 1.17%  |       |
| Mar |        | -1.87% | 1.53%  | 2.56%  | -7.34% | 2.82%  | 1.39%  | 0.78%  | 5.54%  | -0.69% |       |
| Apr |        | -0.82% | -0.02% | -1.11% | 5.17%  | -1.71% | 1.96%  | -0.23% | 0.99%  | -1.00% |       |
| Мау |        | -4.18% | 0.75%  | 0.41%  | 5.74%  | 0.25%  | 1.36%  | 0.46%  | 0.72%  | 0.78%  |       |
| Jun |        | 4.15%  | -5.36% | -0.74% | 3.74%  | -1.12% | 2.31%  | 0.34%  | -0.15% | 1.88%  |       |
| Jul |        | 3.46%  | 1.59%  | -1.82% | 2.65%  | 2.71%  | -0.79% | 0.70%  | 2.41%  | -1.43% |       |
| Aug |        | -3.16% | 1.21%  | -0.22% | 5.10%  | -2.05% | -0.20% | -0.10% | 1.57%  | -0.96% |       |
| Sep |        | -3.62% | -2.80% | -4.07% | 0.02%  | 0.91%  | -1.62% | 1.63%  | -0.79% | -0.09% | 0.39% |
| Oct |        | -1.68% | 1.98%  | 2.25%  | 4.14%  | 0.28%  | -1.85% | 0.70%  | -0.94% | -0.80% | 0.32% |
| Nov |        | 3.40%  | 1.29%  | 2.20%  | 6.04%  | 0.25%  | 0.55%  | 0.51%  | 3.30%  | -0.05% | 2.35% |
| Dec |        | 6.14%  | -1.16% | 2.31%  | 3.68%  | 1.50%  | -5.68% | 1.50%  | 2.65%  | 1.27%  | 2.54% |
| YTD | 1.35%  | 5.03%  | -1.15% | 9.90%  | 25.18% | 11.11% | -3.13% | 8.72%  | 13.91% | -0.03% | 5.70% |



### **Ancora Catalyst Master Fund Annualized Volatility and Sharpe Ratio By Year**

|            | 2024   | 2023   | 2022   | 2021   | 2020    | 2019    | 2018   | 2017   | 2016    | 2015   | 2014   |
|------------|--------|--------|--------|--------|---------|---------|--------|--------|---------|--------|--------|
| Returns    | 1.35%  | 5.03%  | -1.15% | 9.90%  | 25.18%  | 11.11%  | -3.13% | 8.72%  | 13.91%  | -0.03% | 5.70%  |
| Returns    | 1.0070 | 0.0070 | 1.1070 | 0.0070 | 20.1070 | 11.1170 | 0.1070 | 0.1270 | 10.0170 | 0.0070 | 0.1070 |
|            |        |        |        |        |         |         |        |        |         |        |        |
| Annualized |        |        |        |        |         |         |        |        |         |        |        |
| Volatility | N/A    | 11.95% | 7.41%  | 8.63%  | 14.82%  | 6.73%   | 7.61%  | 2.05%  | 7.17%   | 3.65%  | 4.23%  |
| Gross      |        |        |        |        |         |         |        |        |         |        |        |
| Sharpe     | N1/A   | 0.42   | 0.16   | 1 1 5  | 1 70    | 1 65    | 0.44   | 4.06   | 1 0 4   | 0.01   | 1.25   |
| Ratio      | N/A    | 0.42   | -0.16  | 1.15   | 1.70    | 1.65    | -0.41  | 4.26   | 1.94    | -0.01  | 1.35   |



#### Regulators, Workers, And Other Key Stakeholders Have Made Clear They Do Not Believe Ancora's Plans Are Feasible

"For Ancora to condemn the management of Norfolk Southern, it shows a lack of understanding about moving freight around the country....In fact, the rapid reduction in OR championed by Ancora can only be accomplished by major new reductions in the workforce. Clearly, their plan is to install a CEO ordered to reverse Norfolk Southern's recently instituted corporate strategy to maintain a resilient workforce and to invest more in infrastructure to grow the railroad's capacity long term.....Norfolk Southern has been one of the leaders in shifting gears, and building workforce and capital investment for the future. Now it threatens to be punished for that activity by an activist investor." – Marty Oberman, Chairman, Surface Transportation Board (whom Ancora repeatedly declined to meet with, despite his direct regulatory/supervisory role over the nation's rail systems)

"Ancora's plan will decimate the railroad all over again."

– Scott Bunten, Norfolk Southern Locomotive Engineer and Official, The Brotherhood of Locomotive Engineers and Trainment Union

"Any backsliding, as a result of a change in leadership or otherwise, on the safety-oriented path Norfolk Southern has laid out and communicated with us will likely attract renewed oversight attention from my office as we pursue our safety mission."

- Amit Bose, Administrator, Federal Railroad Administration





### Ancora Refused To Meet With Key Railroad Regulators, Needlessly Alienating Them



Surface Transportation Board Washington, D.C. 20423-0001

March 8, 2024

Frederick D. DiSanto Chairman and Chief Executive Officer Ancora Holdings Group LLC James Chadwick President Ancora Alternatives LLC

Dear Messrs. DiSanto and Chadwick,

Thank you for your letter of February 5, 2024, describing your recent investment in Norfolk Southern Corporation ("NS"). I appreciated your offer to speak with me about your concerns and goals for NS. In response to your offer, my office contacted you the next day to arrange a meeting. You responded by indicating that Ancora was not prepared to meet at that time, despite your offer. I am disappointed that you have not yet scheduled a meeting.

Given the concerns about your real goals for the company raised by numerous other rail stakeholders and by me over the past month, I would think a meeting to more fully discuss the future of NS would be beneficial. I await your response.

A copy of your letter and this reply have been posted to the Non-Docketed Correspondence page of the Board's website. If you have any questions, please contact Ms. Janie Sheng, Director of the Board's Office of Public Assistance, Governmental Affairs, and Compliance, at 202-245-0238.

"You responded by indicating that Ancora was not prepared to meet at that time, despite your offer. I am disappointed that you have not yet scheduled a meeting. Given the concerns about your real goals for the company raised by numerous other rail stakeholders and by me over the past month, I would think a meeting to more fully discuss the future of NS would be beneficial. I await your response."

– Marty Oberman, Chairman, Surface Transportation Board

Sincerely,

Martin J. Oberman Chairman



#### Ancora Board Nominee Withdraws From Consideration While Ancora Loses Support From Even Fellow Activist Funds And Allies

- On November 28, 2023, Ancora delivered a Notice of Nomination of candidates for election to the Board and a shareholder proposal to be
  presented at the 2024 Annual Meeting (as supplemented on November 29, 2023, the "Notice"). The Notice nominated Ms. Nelda Connors
  and the Ancora Nominees and included the Bylaw Proposal, and was delivered to the Company's Corporate Secretary and the Chair of the
  Governance and Nominating Committee of the Board (the "Governance and Nominating Committee") electronically and by hand
  delivery. In the Notice, Ancora indicated it was cooperating with, and had the support of, EdgePoint Investment Group, Inc.
  ("EdgePoint"), a Toronto, Canada-based investment management company. Prior to the filing of their preliminary Proxy Statement on
  February 26, 2024, the Ancora Parties terminated their arrangement with EdgePoint and ceased all cooperation with EdgePoint and its
  affiliates in connection with the 2024 Annual Meeting or any other matters relating to the Company.
- On March 20, 2024, Ms. Nelda Connors informed Ancora that, due to a pressing and time sensitive development at another business she is
  involved in requiring a meaningful amount of her attention, she had determined it was necessary to withdraw from being a nominee for
  election to the board of Norfolk Southern.
- On March 20, 2024, the Ancora Parties informed the Company of Ms. Connors' withdrawal from the Ancora Parties' slate of director candidates.